

# Glazerite Renders Ransomware Redundant!



## Client Profile

### Company

Glazerite UK Group Ltd

### Country

United Kingdom

### Industry

Manufacturing

### Number of employees

275

### Solutions

StorageCraft

ShadowProtect SPX

## About Glazerite UK Group Ltd

The Glazerite UK Group Ltd manufactures and supplies uPVC Windows, Doors and Conservatories to trade customers from sites in Wellingborough, Bolton, Bristol and Peterborough. The 275 strong employee company offers one of the broadest product ranges in the industry whilst guaranteeing excellent lead times.

## The challenge

In an industry where security is paramount, The Glazerite UK Group Ltd give as much weight to the reliability of their products; many of them can easily be specified with Secured by Design for ultimate compliance with standards and regulations. The company adopts the same rigorous approach to their data protection and data security, working with Dufeu IT Solutions, a leading IT services provider based in Northamptonshire.

Despite deploying and working with some of the leading cyber security solutions, Glazerite fell victim to the same ransomware attack that severely disrupted the NHS and TNT in 2017.

## The solution

Though all of Glazerite's servers were infected with ransomware, the business was fully operational again within 4 hours with disruption kept to a minimum, thanks to the robust systems put in place to deal with cyber-attacks.

Glazerite UK Group Ltd Chairman John Hewitt said he was delighted with the StorageCraft ShadowProtect backup and recovery solution deployed and managed by Dufeu IT Solutions: *"We test all of our systems exhaustively, whether it's new fabrication lines or logistics systems. And now the effort and investment we put into protecting our IT network has proved to be worth every penny and minute that we put into it, with relatively little impact on our business. Not bad going for an SME employing around 250 people nationwide, when global corporations have taken weeks if not months to recover. "That such threats have become part of the day-to-day world of running a business is incredible and a sad sign of our time."* added John.

*"Sadly, there is no guarantee of 100% preventing a breach"* says Greg Du-feu, Managing Director of Dufeu IT Solutions.

*"The method we use and recommend is an automatic cloud backup service that can take multiple backups throughout the day. We can backup data as much as every 15 minutes but most importantly, **ensure a fast recovery time with minimum downtime**"*

## Results

With an approx. downtime cost of £15,000 per hour for Glazerite, every second counts when it comes to recovering systems. Thanks to Dufeu IT Solutions having deployed StorageCraft ShadowProtect SPX, they were able to quickly and efficiently mount drives post the ransomware attack and transfer the large volumes of data back.

As a result, Glazerite's systems were back up and running within less than 4 hours (this is extremely fast, given the amount of data involved), keeping their overall cost of downtime to a minimum and ensuring total business continuity.

“ Having a robust, tried & tested backup and recovery solution is imperative to ensure you can recover your data in a worse case situation. When prevention fails, StorageCraft protects our customers' data! ”

**Greg Du-feu**  
Managing Director of  
Dufeu IT Solutions



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[sales@storagecraft.eu](mailto:sales@storagecraft.eu)



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